



a-z services guide

a guide to council services and facilities

ABANDONED VEHICLES	8633 9720
ADMINISTRATION OFFICES	
Administration Centre 115 Ellen Street, Port Pirie. Open Monday to Friday 9am to 5pm Email: council@pirie.sa.gov.au Website: www.pirie.sa.gov.au	8633 9777
Crystal Brook Rural Office/Library Bowman Street, Crystal Brook. Open Monday to Friday: 10am to 1pm; 2pm to 5pm.	8636 2150
AERODROME	8632 2261
Manager: Steve Joyce Hangar Storage; Fuel Facility.	0407 602 077
AGED	
Service for the aged, including Home Assist and Home Clean programs are administered through the Port Pirie Health Service, Community & Allied Health Service.	
<ul style="list-style-type: none"> HACC Coordinator: 	8638 4693
<ul style="list-style-type: none"> Port Pirie Senior Citizens Recreation Centre: 	8632 1300
<ul style="list-style-type: none"> Commonwealth Care Link Centre: 	1800 052 222
AGENDAS/MINUTES	
Refer to Council's website by clicking here .	
AIR POLLUTION	
Industrial – complaints to the Environmental Protection Authority:	1800 623 445 or 8204 2000
ANIMALS	
See Cats, Dogs.	
APP FOR SMART PHONES – My Local Services App for Smart Phones	
Are you looking for a simple way to know what rubbish bin to put out and when, what events are happening in the region, what facilities are nearby, and an easy way to report issues requiring Council attention? For more information and to download the App visit http://www.lga.sa.gov.au/mylocal	
ART GALLERY	8633 8724
Port Pirie Regional Gallery is situated in the Port Pirie Regional Tourism and Arts Centre, 3 Mary Elie Street, Port Pirie. Established in 1992, the redevelopment of the railway station into the Regional Tourism and Arts Centre in 1994 included a dedicated A Class Contemporary Art Spaces. Visit the gallery website at www.pprag.org.au . Follow the gallery on Facebook , Instagram and Eventbrite	
ARTS	8633 8500
The Northern Festival Centre located at 106 Gertrude Street, Port Pirie, offers theatre performances, movies, and promotional art.	
ASBESTOS	
Disposal enquiries:	8633 9720
ASSESSMENTS	
Council sets your annual rate using your property value; however, it does not set the value of your property. Please refer objections regarding your property valuation to:	
Office of the Valuer-General, GPO Box 1354, ADELAIDE SA 5001	1300 653 345
or email: objections@saugov.sa.gov.au	
For general Council rate enquiries contact Council's Rates Officer. (See also Rates and Rates Strategy)	8633 9734

BABY CHANGE FACILITIES

- Community Allied Health Services, Alexander Street, Port Pirie
- Pirie Plaza Shopping Centre, Grey Terrace, Port Pirie
- Port Pirie Regional Tourism & Arts Centre, 3 Mary Elie Street, Port Pirie
- Environmental Health Services, 117 Gertrude Street, Port Pirie
- Flinders View Restrooms, Ellen Street, Port Pirie (adjacent playground)
- Playground, Adelaide Square, Crystal Brook

BACKYARD BURNING

See Burning.

BADGE DAYS

8633 9777

Registered charities are permitted to conduct Badge Days within the City Centre on Fridays. Bookings are essential.

See also Footpath (Use of).

Click [here](#) to go to Council's application forms (Use of Council Footpath one off permit is the relevant form).

BARBEQUES

8633 9666

- Port Pirie – Memorial Park, Solomontown Beach, Stanhope St Park, Plenty St Park, Threadgold St Park, Woodward Park, Lions Park, Foreshore Reserve and Flinders View Park
- Crystal Brook – Apex Park (Playground)
- Napperby – Playground
- Nelshaby – Lawrie Park
- Redhill – Mortimer Park
- Koolunga – Bunyip Park, White Cliffs
- Warnertown – Warnertown Park

BEACH

Facilities enquiries and maintenance:

8633 9666

BEEES

A bee removal service is only provided for bees on Council property.

Referral to local apiarists is available.

8633 9720

European Wasps – See European Wasp.

BINGO TICKETS

8633 9777

Site approval for the sale of Bingo Tickets must be obtained from Council, unless on private property.

BINS

All kerbside collection enquiries to Cleanaway.

8427 8231

Click [here](#) for general information regarding kerbside collection.

BOAT RAMPS

8633 9666

Launching facilities:

- Port Pirie Boat Ramp, Solomontown
- East Ramp, across Port Pirie River
- Port Davis

BOUNDARY IDENTIFICATION

Property boundary marking - Contact a licensed Surveyor.

BUILDING

8633 9720

Council's Development & Regulation Department is responsible for the approval of all new building work, demolitions, extensions and improvements; whether by professionals or the owner. All approvals must be obtained **before** commencement of any work. Contact Council for advice.

Click [here](#) for more information.

BURNING

Outside the fire danger season (1st May to 31st October), burning in the open, both inside and outside townships, is only permitted under certain conditions.

For Permits or further information click [here](#).

8633 9720

BUS

Port Pirie Bus Service (public and school bus service)

Privately owned and operated. For a timetable or more information contact David Kent.

8632 2666

(See also Community Bus)

BUSKERS

8633 9623

Permits are required from Council for busking.

See also Footpath (use of)

Click [here](#) to go to Council's application forms (Use of Council land one off (busking)) is the relevant form.

BUS SHELTERS

Maintenance:

8633 9623

CATS

8633 9720

In South Australia, cat microchipping and desexing is now mandatory and owners must register this information in Dogs and Cats Online, this can be done either online or by contacting Council. Council provides cat traps for the capture of feral cats. See also Dead Animals.

Click [here](#) for more information

CAPITAL WORKS & PROJECTS

8633 9777

For information regarding Council's capital works & projects click [here](#).

CEMETERIES

Located at Port Pirie, Wandearah, Keilli, Koolunga, Redhill, Crystal Brook, Warnertown and Napperby.

Burial records and payments; grave maintenance:

8632 3095

Burial Register enquiries:

8633 9623

Family History enquiries:

8632 1649

CHEMICAL DRUM DISPOSAL – Drum Muster Program

8633 9720

drumMUSTER chemical drum collections are available all year round on each Wednesday at the following locations:

Port Pirie Waste Transfer Station, Three Chain Road, Port Pirie: 10am – 4pm

Crystal Brook Waste Transfer Station, Binney Road, Crystal Brook: 2.30pm – 5.30pm

BOOKINGS ARE ESSENTIAL

CITIZENSHIP

Forms available from Department of Immigration & Citizenship

131 880

Ceremonies:

8633 9738

COMMUNITY ASSISTANCE FUND

8633 9777

Council's Community Assistance Funds are available to all local community groups, subject to meeting set criteria.

Click [here](#) for more information.

COMMUNITY BUS

Transport available for the frail, aged, younger, physically disabled and their carers who do not have access to transport. The Community Bus provides service to shops and access to aged facilities/clubs.

- Port Pirie (Port Pirie Bus Services):

8632 2666

- Crystal Brook Community Bus:

8636 2150

Click [here](#) for more information.

COMMUNITY WASTE WATER MANAGEMENT SCHEMES

8633 9720

Crystal Brook and Napperby townships.
Connection details.
Approval to connect.

COMPUTER & TECHNOLOGY CLASSES

8633 8777

The Library IT Centre runs computer and internet classes in the training room. Click [here](#) for information.

CONCESSIONS

Individuals receiving government pensions or benefits may be eligible for reductions on service charges. Beneficiaries or low income earners may also be entitled to concessions.

- Council
- Service SA
- Families SA

8633 9777

132 324

(freecall) **1800 804 550** or **8638 4311**

COUNCIL STRUCTURE

8633 9777

Council currently consists of the Mayor and 9 Councillors that represent the whole area. Council meetings are generally held on the 4th Wednesday of each month. The public are most welcome to attend.

CROSSOVERS

8633 9666

Council will provide 1 standard crossover per rateable property. Other crossover work can be performed by Council at a cost or by a contractor of the owners choosing. Application forms available from the website, Infrastructure Department and Council Administration Centre.

Click [here](#) to go to Council's application forms (application for Crossover) is the relevant form.

CRYSTAL BROOK LIBRARY & RURAL OFFICE

8636 2150

Bowman Street, Crystal Brook. See also Administration Offices.

CULTURAL PRECINCT

3 Mary Elie Street, Port Pirie

Comprising the Port Pirie Regional Library, Port Pirie Regional Tourism & Arts Centre, Internet Centre and Port Pirie Regional Art Gallery. (See separate listing for each.)

DEAD ANIMALS

Dogs and Cats – On Council property (9.00am – 5.00pm):

8633 9720

DEPOT

8633 9666

See also Infrastructure.

DEVELOPMENT ASSOCIATIONS (RURAL)

- **Koolunga Development Association Inc**
PO Box 36, Koolunga 5464
- **Redhill Development Association Inc**
c/- Post Office, Redhill 5521
- **Crystal Brook Community Association Inc**
Box 371, Crystal Brook 5523
- **Pirie Districts Development Association Inc**
PO Box 415, Port Pirie 5540

DEVELOPMENT & REGULATION

8633 9720

The Council Development & Regulation Department is responsible for managing the region's physical environment, ie the urban development and building standards, the health of its residents and also encompasses parking, animal management and fire prevention.

Click [here](#) for more information.

DOGS	8633 9720
All dogs over 3 months (12 weeks) MUST be registered. If you have lost your dog, contact Council immediately. Pound fees to be paid in full before your dog is released. Note: dogs are not released on weekends or public holidays. Council permission is required for more than 2 dogs at one property. Click here for more information.	
DOMESTIC WASTE – Enquiries	8633 9720
DRAINS (Council property only)	
Enquiries/Maintenance:	8633 9666
DRIVEWAYS	8633 9666
Driveway installation/extension/additional or carrying out of works. Click here for information.	
DRY AREAS	8633 9777
The possession and consumption of alcohol in these zones is prohibited at all times (24 hours) and failure to adhere to these regulations may result in an expiation notice. Click here for more information.	
EASEMENTS	8633 9720
ELECTED MEMBERS	
Click here for Elected Member details.	
ELECTRICITY	
Council is NOT responsible for household power supplies or street lighting. Contact SA Power Networks: Power failures & emergencies.	
	131 366
EUROPEAN WASPS	8633 9720
Residents are requested to report any incidence of European Wasps on both private and public land.	
FAMILY HISTORY	8632 2825
Port Pirie District Family History Group meets at 6pm on the first Tuesday of each month at the Port Football & Community Sporting Club, Wandearah Road, Port Pirie. Research assistance is available at the Port Pirie Library on Fridays 1-3pm. Click here for more information	
FENCES (Brochure available at Council offices)	
Building:	8633 9720
Neighbourhood disputes:	1300 366 424
FIRES	8633 9720
Outside the fire danger season (1st May to 15th November), burning in the open, both inside and outside townships, is only permitted under certain conditions. For Permits or further information click here . (See also Burning)	
FISHERMAN'S JETTY	8633 9777
Permanent and temporary mooring permits.	
FLOODING	
Flooding of streets or Council properties:	8633 9666
For emergency assistance during floods & storms call the SES	132 500
FOOD	
Safety & advice, hygiene inspections:	8633 9720
Click here for information.	

FOOTPATH (USE OF)	8633 9777
Approval is required for using Council footpaths for fundraising, busking, BBQs, sausage sizzles, trading tables. Click here for relevant application forms.	
FOOTPATH MAINTENANCE	8633 9666
Including crusher dust requests. Click here for information.	
FREEDOM OF INFORMATION	8633 9777
GRAFFITI	
Removal queries for Council properties:	8633 9666
HALL HIRE	
Information on halls for hire in the Council area:	8633 9777
HOLIDAY ACTIVITIES	
The Port Pirie Library has various school holiday sessions. See Libraries.	
HOUSE NUMBERS	8633 9734
Council is responsible for the allocation of street numbers for residential addresses.	
INFRASTRUCTURE	8633 9666
The Infrastructure Council Depot is located on Broadstock Road, Port Pirie, and is responsible for the maintenance of Council's entire physical infrastructure: streets, footpaths, gutters, drains, parks and gardens etc.	
INTERNET	
Computers for personal use are located at the Port Pirie Regional Library, 3 Wandearah Road, Port Pirie Click here for information.	
IT CENTRE	8633 8777
Located at the Port Pirie Regional Library, specialising in both individual and group computer and internet training courses. Room hire available (10 x PCs, high speed internet access, data projector). Also provides design work, photocopying, scanning, printing services and assistance. Opening hours:	
<ul style="list-style-type: none"> Monday to Friday 9am – 5pm Saturday & Sundays closed. 	
Computers in the training room are also available for use by the general public (availability is limited). Click here for more information.	
KERBS & STREET GUTTERS	8633 9666
Click here for information.	
LAND DIVISIONS	8633 9720
LAND SEARCHES	8633 9777
Mapping and property information is available from Council's Rates Officer. Section 7 Council Searches are available within 8 days of application:	
<ul style="list-style-type: none"> Rates Only \$37.25 Full Search \$63.75 Urgent \$76.75 	
(Rates are subject to change)	
LAND USE	8633 9720

LANEWAYS

Maintenance of Council owned laneways only:

8633 9666

LIBRARIES

The Port Pirie Regional Library Service has 2 branches and a range of specialist services such as internet access, photocopying and computers available for community use.

Click [here](#) for more information.

Port Pirie Regional Library, 3 Wandearah Road, Port Pirie

8632 1649

- Conference room
- Free wireless internet access
- Local history collection
- Home Library Service

Opening Hours:

- Monday-Friday: 9am – 5pm; First Tuesday of every month: 9am – 6pm
- Sunday 1pm – 5pm

Crystal Brook Library (and Rural Office), Bowman Street, Crystal Brook

8636 2150

Opening Hours:

- Monday to Friday 10am – 1pm, 2pm – 5pm.

LITTER

Control & fines

8633 9720

LOGO

Council's logo depicts the amalgamation of the City of Port Pirie and rural area, combining heritage, industry and the environment, featuring architecture, rail, sea and agricultural symbols. The logo colours are ochre, blue and gold.

For approval to use or queries regarding the use of the Council logo phone the Executive Assistant to the CEO.



8633 9777

LOST DOGS

8633 9720

MAYOR'S OFFICE

For appointments with the Mayor:

8633 9738

MEDIAN STRIPS

Maintenance enquiries for all median strips including nature strips:

8633 9666

MEETINGS

8633 9777

Ordinary Meetings of Council

Held on the 4th Wednesday of each month in the Council Chambers at Council's Administration Centre, 115 Ellen Street, Port Pirie, commencing at 7.30pm. Exceptions are in December, or when the 4th Wednesday coincides with a public holiday. The public is welcome to attend.

Click [here](#) for Council Meeting and Committee information and access to Agendas and Minutes.

MOSQUITOES

8633 9720

Council conducts a comprehensive mosquito control program each year throughout the Region.

Click [here](#) to view Council's management plan

NATURE & MEDIAN STRIPS

Maintenance:

8633 9666

NOISE

Dogs and other animals:

8633 9720

Machinery (EPA):

1800 623 455

People (parties, music, etc.) – contact the local Police:

8638 4000

OVALS & RECREATIONAL AREAS

Maintenance: 8633 9666
Hire of Council ovals and parks: 8633 9777

PARKING

Regulations and fines: 8633 9720
Click [here](#) for information.

PARKS & RESERVES

Locations and facilities hire: 8633 9777
Maintenance: 8633 9666
Click [here](#) to go to Council's application forms.

PENSIONER CONCESSIONS

See Concessions.

PEST PLANT CONTROL

8636 2361

For Pest and Plant control on private owned land contact Northern & Yorke Natural Resources Management.

PHOTOCOPYING

Available at the Cultural Precinct, 3 Mary Elie Street, Port Pirie and Crystal Brook Library/Rural Office.

PLANNING (DEVELOPMENT CONTROL)

8633 9720

The Council Development & Regulation Department is the local authority for planning, establishing and reviewing development standards, approving all new and extended construction, protecting the region's physical and cultural heritage. Residents are advised to contact Council for advice, and obtain all approvals, prior to commencement of any work.
Click [here](#) for more information.

PLAN PRINTING

8633 9666

A plan printing machine is available to the community for up to AO size (black & white only) at a nominal fee.

PLAYGROUNDS

Port Pirie Regional Council has many playgrounds throughout the region.

Maintenance of grounds & equipment: 8633 9666
Locations: 8633 9777
Click [here](#) for information.

POTHLES

Repairs: 8633 9666

POULTRY

Keeping of poultry: 8633 9720

PROPERTY OWNERSHIP

8633 9777

PUBLIC TOILETS

Maintenance: 8633 9623
Locations:

- Port Pirie: City Park, Memorial Oval, Memorial Park, Flinders View Park, Solomontown Beach, Boat Ramp, Globe Oval, Woodward Park
- Napperby: Playground, Lawrie Park
- Crystal Brook: Adelaide Square, Jubilee Park, Bowman Park
- Redhill: Mortimer Park

RAFFLE TICKETS	8633 9777
Site approval for the sale of raffle tickets must be obtained from Council, unless on private property. Click here to go to Council's application forms (Use Council footpath one off) is the relevant form.	
RATES & RATING STRATEGY	8633 9734
For enquiries regarding rates contact Council's Rates Officer. See also Assessments; Concessions. Click here for information.	
ROADS	
Maintenance:	8633 9666
SCHOOL CROSSINGS	
Report maintenance to Transport SA Traffic Control Centre:	1800 018 313
PORT PIRIE SENIOR CITIZENS CENTRE	8633 1843
SEWERAGE – SA WATER	
This is NOT a Council service. For emergencies or maintenance, contact SA Water:	
	1300 880 377
SHARPS CONTAINERS	8633 9777
Council offer 1.4L sharps containers to concession cardholders free of charge, with an exchange and disposal service. A fee applies to non-concession cardholders. Located at both Council and Library	
SIGNAGE	
Street and road signs:	8633 9666
Advertising:	8633 9720
SIGNIFICANT/HERITAGE LISTED TREES	8633 9666
SNAKES	0497 381 846
Council does not remove snakes from properties. Contact local snake catcher for removal Contact the Department of Environment, Water and Natural Resources for further information.	
STORMWATER	8633 9666
STRATA TITLES	8633 9720
STREET CLEANING & SWEEPING	8633 9720
STREET LIGHTING	
Council is NOT responsible for maintaining street lights. To report faulty lights:	
New street light requests:	1800 676 043
Click here for more information.	8633 9666
STREET TREES	8633 9666
Planting, maintenance and removal of Council trees, trees overhanging roads and footpaths. Requests for provision of street trees.	
SWIMMING POOLS	
▪ Aquatic Leisure Centre – 55 Mary Elie Street	8646 0600
▪ Crystal Brook Swimming Pool – Mais Terrace	0497 790 330
Permits for construction of private swimming pools/spas:	8633 9720

TITLE SEARCHES	8633 9777
TOILETS See Public Toilets.	
TOURISM The Port Pirie Regional Tourism & Arts Centre is located at 3 Mary Elie Street, Port Pirie. Open 7 days: <ul style="list-style-type: none"> Monday to Friday 9am – 5pm Saturday & Sunday 10am – 2pm Public Holidays (unless stated otherwise) 10am – 2pm Click here for more information.	8633 8700
TOWN PLANNING	8633 9720
TRADING TABLES For site approval: See also Footpath (Use of). Click here to go to Council's application forms (use of Council's footpath one off) is the relevant form.	8633 9623
TRAFFIC LIGHTS Maintenance:	8633 9666
TRAFFIC MANAGEMENT Infrastructure is responsible for the design, construction and maintenance of all but the region's major roads. Major roads are the responsibility of the Department of Planning, Transport and Infrastructure (DPTI).	8633 9666
TRANSFER STATION See Waste Transfer Station	
UNDERGROWTH Flammable	8632 9720
VALUATIONS Rating purposes: See also Assessments.	8633 9777
VANDALISM Vandalism to Council property.	8633 9666
VEHICLES Abandoned:	8633 9720
VOLUNTEERS Council offers a wide range of opportunities for residents to utilise their time and skills in a variety of areas: <ul style="list-style-type: none"> Tourism: 8633 8700 Library: 8632 1649 Crystal Brook Community Bus: 8633 9736 	
WAR MEMORIALS Maintenance:	8633 9666
WASTE TRANSER STATION Waste & recycling enquiries: Click here for information.	8633 9720

WATER

Council is NOT responsible for mains water supply.
For emergencies or maintenance contact SA Water:

1300 880 337

WATER RESTRICTION ENQUIRIES

1800 130 952

WEED CONTROL

Weed control on Council property.

8633 9666

ZONING

Zoning and land use:

8633 9720