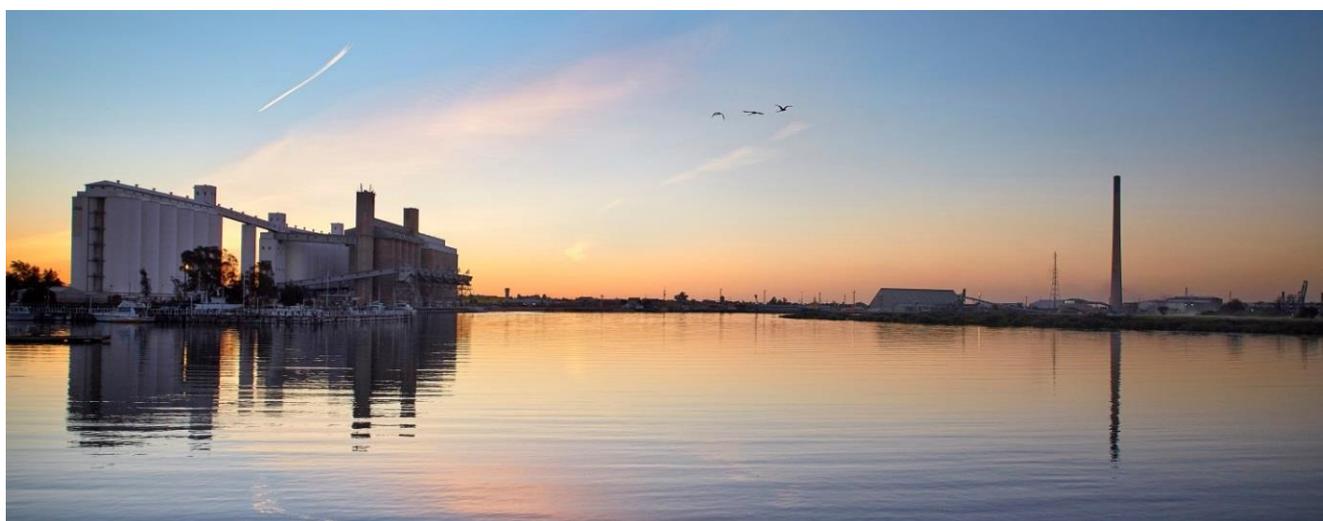


Port Pirie Regional Council

Disability Access and Inclusion Plan

2020-2024



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<https://www.pirie.sa.gov.au/noticeboard/consultation/public-participation-for-disability-access-and-inclusion-plan>

This Disability Access and Inclusion Plan (DAIP) is available on the Port Pirie Regional Council website. If you require a copy in an alternative format, please telephone the Port Pirie Administration Centre on 8633 9743.

Version control – V2



Introduction

The Port Pirie Regional Council Disability Access and Inclusion Plan (DAIP) contributes to the vision of our Community Plan

“By 2025 the Port Pirie Region is the premier regional centre in South Australia where residents and visitors want to be”.

The purpose of the Plan is to develop an integrated whole-of-Council approach to achieving a more equitable access and inclusion for all in our community. This plan will guide us in making community facilities and services accessible to all residents and visitors, including those with a disability or special needs.

The role of Council is to facilitate the creation of a more accessible community through its many roles as a leader, as a deliverer of council services and to advocate and partner with others, in the effort to achieve the planned outcomes.

The DAIP demonstrates our commitment to build a community that is inclusive and embraces diversity by improving access to our services and activities to give the opportunity for all to fully participate and contribute to community life. We recognise that better access and inclusion will benefit all our residents and visitors so they can enjoy our region. For example our many events bring people together to build a shared sense of belonging so there is a need to consider access by people with special needs so that the whole community is able to enjoy the benefit.

This is the first DAIP for this Council and so represents a small step to commence an ongoing journey to change our approach to our service provision. The approach is to ensure that all at Council have a better understanding of principles of inclusion and to consider these in all aspects of service delivery and our planning for the future.

The DAIP reflects our commitment with planned actions for improving Council policies, practices, services and facilities and it is intended to be implemented over a four year period from 2020 – 2024, in line with available budget and resourcing opportunities.

The DAIP includes initiatives to build understanding of the challenges faced by those living with a disability, to guide improvements for better access to information such as making the council website more friendly, considering the needs of those with a disability when planning events and implementing improvements to buildings. It is intended that members of the community will be invited to have input and provide advice on the approach to the planned actions.

It is intended that the DAIP is to be a “living” document and it will be revised and updated each year as part of the annual reporting cycle. Members of the community will be invited to be involved in the review and updating of the DAIP to better understand the priorities of inclusion that need to be addressed.

About Port Pirie Regional Council

The Port Pirie Regional Council (the Council) area is a community of 17,500 consisting of the City of Port Pirie with 14,000 and the remainder spread across small townships and the rural areas.

Port Pirie is located in the Upper Spencer Gulf region of South Australia, approximately 220km from Adelaide on Highway One and is the gateway to the Southern Flinders Ranges. It is also the largest city in the State's Mid North Region and has an important role as a regional service centre, with many of the surrounding smaller towns relying on Port Pirie for education, health care, retail and employment.

People living with a disability

The ABS 2016 data reports that almost 1 in 5 Australians live with a disability and that over 5% of people reported as needing assistance with core activities. According to ABS report Disability, Ageing and Carers Australia: Summary of Findings released in October 2019, the number of people with a disability increased although the percent of population had decreased. The definition used to describe disability was “any limitation, restriction or impairment which restricts everyday activities and has lasted, or is likely to last, for at least six months”. The numbers achieving and participating in full employment had also increased however, on average less than a third of those with a disability had completed secondary school.

In this region the quantum of people needing assistance with core activities was 8.5% or 1,488 people. In addition, 12.5% reported that they provided unpaid assistance to a person with a disability which was greater than the average in both South Australia and across Australia.

In this region there is also a larger demographic of people who are 70 or more years of age in comparison to the average in both South Australia and across Australia. As a result of a trending increase, it is expected that the number of people who would need assistance, will grow in the coming years.

This means that Council should proactively plan to improve the access to its services and activities so that they are inclusive and accessible by all.

Staff profile

The Council has 104 employees who work across a broad range of activities in both outdoor and indoor roles. As at September 2020 none had identified as living with a disability.

The Council has contracted service support activities with Bedford Industries and Orana in several areas including parks and gardens maintenance, waste collection, site maintenance at the Port Pirie Waste Transfer Station and the Crystal Brook Community Wastewater System compound.

Strategic Context

People living with disability have the same rights as other citizens to be part of the social, cultural, economic and political life of the community. There is both Federal and State legislation which form a legal framework to support for equal access for people living with a disability. The South Australian Disability Inclusion Act 2018 (the Act) sets out the requirements for the planning, development and implementation of a DAIP.

The Council recognises that it has a critical role in enabling equitable access for all our community to the many services and activities that are delivered by Council. The DAIP sets out actions that will be taken by Council to effect the principles of the Act.

This is supported by the Federal *Disability Discrimination Act 1992* (DDA), which provides protection for everyone in Australia against discrimination based on disability.

The principles that underpin the Action Plan reflect the principles of the [United Nations Convention on the Rights of Persons with Disabilities](#) and the [National Disability Strategy \(NDS\)](#).

1. Abilities, not disabilities
2. Fundamental rights for all
3. Genuine dialogue and participation
4. Improving access and inclusion for all
5. Prudent utilization of resources
6. The benefits of working across sectors
7. Universal design

United Nations Convention on the Rights of Persons with Disabilities

The development of Disability Access & Inclusion Plans aligns with the Convention, which was ratified by Australia in 2008. The Convention acknowledges the value of existing and potential contributions made by people with disabilities to the overall wellbeing of their communities. It is underpinned by eight guiding principles based on respect, equality and non-discrimination.

National Disability Strategy (NDS) 2010–2020

The Council of Australian Governments endorsed the NDS which sets out a coordinated plan across all levels of government to improve the lives of people living with disability, their families and carers. The NDS is in response to the UN Convention and is designed to ensure the principles of the UN Convention, which are based on respect, equality and non-discrimination, are incorporated into policies and programs across Australia to support full and effective participation in society.

Disability Inclusion Act 2018 (SA)

The Act aims to set out the role for the South Australian Government in building an accessible and inclusive community for people with disability. The Act supports the UN Convention, acknowledging that people living with disability have the same human rights as other members of the community and that the State and the community have responsibility to facilitate the exercise of those rights. In accordance with this Act, all local government authorities are to develop and implement Disability Access & Inclusion Plans.

Inclusive SA: State Disability Inclusion Plan 2019 – 2023 (the State Plan)

The plan sets a framework to support State authorities to implement the NDS. It sets out steps to improving access and inclusion for people living with disability in four themes:

- Inclusive Communities for all
- Leadership & Collaboration
- Accessible communities
- Learning and employment.

Disability Discrimination Act 1992

The aim of this Act is to make disability discrimination unlawful and promote equal rights, opportunities and access for people living with disability. It seeks to eliminate discrimination against persons on the grounds of disability, ensure that people with disabilities have the same rights to equality before law as the rest of the community and promote recognition and acceptance within the community of the principles that people with a disability have the same

fundamental rights as the rest of the community.

Disability discrimination happens when people living with disability are treated less fairly than people without disability and the discriminator fails to make reasonable adjustments to rectify the situation. It also occurs when people are treated less fairly because they are relatives, friends, carers, co-workers or associates of a person with disability.

Equal Opportunity Act 1984

The purpose of the *Equal Opportunity Act 1984 (SA)* is to promote equality of opportunity for all South Australians. It aims to prevent discrimination against people and to give them a fair chance to take part in economic and community life.

INTERNATIONAL		
United Nations Convention on the Rights of Persons with Disabilities		
National		
National Disability Strategy 2010-20	National Disability Insurance Scheme	National Disability Agreement
SOUTH AUSTRALIA		
Disability Inclusion Act 2018	Inclusive SA: State Disability Inclusion Plan 2019-2023	
PORT PIRIE REGIONAL COUNCIL		
Disability Access & Inclusion Plan 2020-24		

Our vision

“An active community that is inclusive so that all members of the community are able to access and participate in community life”.

The DAIP seeks to address the needs of all people with disability which has no boundaries as it crosses genders and cultures including children, Aboriginal and people from culturally and linguistically diverse communities. It seeks to enable access to Council services and facilities for all members of our community including those people that need some form of assistance in their daily life.

The Port Pirie Regional Council Disability Access and Inclusion Plan is structured around the themes and priority areas of the Inclusive SA: State Disability Inclusion Plan 2019–2023.

Actions

1: Inclusive communities for all

Social inclusion is a fundamental right for people living with disability as it affects all aspects of their lives. It is our aim that the contributions and rights of people living with disability are valued and understood by all South Australians and that their rights are promoted, upheld and protected. We also want to ensure that people living with disability are supported to advocate for their own rights.

People with a disability have a lower rate of participation in community activities which is often due to physical barriers of the built environment, though social and attitudinal barriers derived from the community response to them, also contribute. It is often the perception that special programs are needed for those living with a disability however most people want to be able to be included in all aspects of community life.

Priority 1: Involvement in the community

Priority 2: Improving community understanding and awareness

Priority 3: Promoting the rights of people living with disability

Outcomes of these actions would be an increase in the level of disability awareness in the community and within council and an increase in the participation of people living with disability in community activities.

	Action	State Plan Priority #	Responsibility	Timeframe	Measurable Target
1	Community planning acknowledges the diversity and the need for inclusivity	2	Office of CEO	December 2020	The Community Plan 2020-2025 has strategies that reflect an inclusive community
2	The DAIP is available in a range of accessible formats	2	Corporate & Community	March 2021	At least two different formats of the DAIP 2020-2024 are readily available
3	Facilitate the availability of information about living with a disability	2	Corporate & Community	March 2021	A website page with disability information has been created and is "live" including how to access information in alternative formats

	Action	State Plan Priority #	Responsibility	Timeframe	Measurable Target
4	Employee induction and training includes awareness of the DAIP and an understanding of the obligations	2	Corporate & Community	June 2021	New employee induction plans have been revised to include disability awareness training
5	Access to events is inclusive for those people living with a disability	1	Corporate & Community	June 2021	Council event planning kit includes consideration of access needs for all
6	The contribution of people with a disability is acknowledged and recognised	1	Corporate & Community	October 2021	Annual Community Awards encourage nominations from people with a disability
7	There is council-wide awareness of the DAIP and understanding of the obligations	2	Corporate & Community	November 2021	At least 90% of current employees, volunteers and elected members have attended disability awareness training
8	Council meetings are more accessible for the community	1	Corporate & Community	March 2022	Port Pirie Council Chambers has a hearing loop installed
9	Council meeting information and the records of decisions are accessible	3	Corporate & Community	December 2023	Format options have been identified, Notice of Meetings and Minutes are provided in a range of formats

2: Leadership and collaboration

People living with disability want to have a greater role in leading and contributing to government and community decision-making. It is our aim that the perspectives of people living with disability are actively sought and that they are supported to participate meaningfully in government and community consultation and engagement activities.

Priority 4: Participation in decision-making

Priority 5: Leadership and raising profile

Priority 6: Engagement and consultation

Outcomes of these actions would be an increase by people living with disability in the participation of community engagement activities and engage meaningfully in Council elections.

	Action	State Plan Priority #	Responsibility	Timeframe	Measurable Target
1	Support raising of disability awareness by encouraging positive community attitudes	5	Corporate & Community	December 2020	Celebrate International Day of People with Disabilities (IDPwD) Thursday 3 December 2020
2	Establish a register of those with a lived experience of disability, carers, advocates, service providers and social enterprise organisations	6	Corporate & Community	February 2021	Contact register is established
3	Community Engagement Policy includes inclusive strategies such as alternative information formats, accessible venues	6	Corporate & Community	June 2021	Community Engagement Policy has been revised to include inclusive strategies including disability access
4	Capacity building to support young people living with disabilities	5	Corporate & Community	August 2021	Support Port Pirie Special Olympics group to establish inclusive sporting activities in the region

	Action	State Plan Priority #	Responsibility	Timeframe	Measurable Target
5	Review complaints process to ensure that provides for those who may seek assistance with the process	4	Corporate & Community	November 2021	Council complaints process provides for those who may seek assistance with the process
6	Review Council election nomination process to identify potential improvements.	4	Corporate & Community	August 2022	Work with LGA to encourage people with a disability to participate on local government elections as candidates and voters
7	Liaise with advocacy groups and service providers to encourage voter participation	4	Corporate & Community	October 2022	There is improved accessibility and support provided to vote in Council elections
8	Funding opportunities are sought to support improvement of access to council activities and facilities	5	Corporate & Community	June 2023	Funding applications have been submitted for identified priorities in the DAIP
9	Annual report to DHS on the operation and the implementation of the DAIP	5	Office of the CEO	October each year 2021-2024	Report submitted by the due date for each year of this DAIP
10	Annual review of the DAIP and updating to include new and revised actions to be implemented (for period ending June)	4	Corporate & Community	August each year 2021-2023	A forum to encourage people with a disability to have input into the DAIP
11	Review and revision of DAIP (for period from July 2020 to June 2024)	4	Corporate & Community	August 2024	Report to Minister on review outcomes

3: Accessible communities

The accessibility of the built environment, quality services and information is key to ensuring people living with disability are included and have the opportunity to equally participate in all aspects of community life. It is our aim to increase accessibility to public and community infrastructure, transport, services, information, sport and recreation and the greater community.

Priority 7: Universal Design across South Australia

Priority 8: Accessible and available information

Priority 9: Access to services

Outcomes from these actions would see greater accessibility to facilities and services and to move around Port Pirie and the townships, an increase in people living with a disability attending community events and improved access to information.

	Action	State Plan Priority #	Responsibility	Timeframe	Measurable Target
1	Continue to offer a range of library reading and entertainment materials	9	Corporate & Community	April 2021	A review has been conducted of the library current catalogue media range and other media types have been identified that could be added
2	Council information is provided in a range of accessible formats	8	Corporate & Community	August 2021	An audit has been completed of council plans and at least two new formats are readily available
3	Event access has been revised and is promoted	9	Corporate & Community	November 2021	Event planning checklist has been updated to include promotion of accessible routes and parking options
4	Access to council premises improvements have been identified and modifications planned	9	Infrastructure	December 2021	Audit completed of physical access to main council buildings, particularly public access to update the next revision of Asset Management Plans

	Action	State Plan Priority #	Responsibility	Timeframe	Measurable Target
5	Continuous improvement of access to council services including: <ul style="list-style-type: none"> • Streetscapes & Footpaths • On-street parking • Parks and Recreation facilities • Public Conveniences • Playgrounds • Signage – disability directional 	7	Infrastructure	December 2021	Audit plan prepared, specialist services arranged to provide advice on the improvements that could be introduced to update at the next revision of the Asset Management Plans
6	Work with SportSA to encourage and support people with a disability to participate in sporting activities	9	Corporate & Community	December 2021	StarClub has worked with inclusive Sport SA Active Inclusion to support local sporting organisations to broaden their programs
7	Public transport service access has been improved	8	Infrastructure	December 2021	Bus shelter improvement strategy has been adopted by Council
	Universal design principles – there is awareness and understanding by employees and contractors	7	Corporate & Community	August 2022	Training plans about Universal Design principles have been developed for employees and contractors
8	Universal design principles are considered in planning of new or redevelopment of council facilities	7	Infrastructure	December 2022	Asset Management Plans service standards criteria includes factors relating to inclusive access for active living
9	Universal design principles have been considered in a review of accessibility to events	7	Corporate & Community	December 2021	Review has been completed and improvements identified to be included in the event planning checklist
10	Universal design principles have been considered in a review of availability of accessible car parks.	7	Infrastructure	April 2022	Review has been completed

	Action	State Plan Priority #	Responsibility	Timeframe	Measurable Target
11	Facility emergency and evacuation plans consider those with disability needs	7	Corporate & Community	June 2022	Emergency plans for Council public areas have been revised to ensure that the requirements of people with a disability have been addressed
12	Disabled info re facilities mobility maps promoting accessible toilets, access parking, access to venues, availability of hearing loops	8	Corporate & Community	March 2023	Mobility maps promoting accessible toilets, access parking, access to venues, availability of hearing loops are available
13	Council website is improved consistent with the Australian Government Web Content Accessibility Guidelines	8	Corporate & Community	July 2023	Council's website has been reviewed against accessibility guidelines and an improvement plan prepared

4: Learning and employment

Workforce participation is fundamental to social inclusion. It provides economic independence and choice, social connections and friendships, value, identity and belonging. It is our aim that people living with disability have access to inclusive places of study and that education and training provides pathways to meaningful and inclusive employment and volunteering opportunities.

Priority 10: Better supports within educational and training settings

Priority 11: Skill development through volunteering and support in navigating the pathway between learning and earning

Priority 12: Improved access to employment opportunities and better support within workplaces

Outcomes from these actions would see inclusive places of education that provide pathways to greater employment and volunteering opportunities.

	Action	State Plan Priority #	Responsibility	Timeframe	Measurable Target
1	People recruitment and employment policies and procedures are inclusive	12	Corporate & Community	June 2021	Recruitment and selection policy includes support during interviews for applicants with a disability
2	Work with local schools to offer work experience opportunities for students living with a disability	12	Corporate & Community	December 2021	Plan developed that will offer work experience opportunities
3	Work with local employment agencies to offer work experience opportunities for people living with a disability	12	Corporate & Community	December 2021	Plan developed to identify work experience opportunities
4	Work with Regional Development Australia Yorke & Mid North to identify opportunities for youth employment	10	Office of CEO	January 2022	Plan developed which includes strategies to provide youth employment opportunities and address barriers and gaps for those living with a disability

Action	State Plan Priority #	Responsibility	Timeframe	Measurable Target	
5	Volunteering roles are accessible and inclusive with opportunities for people living with disabilities to be a volunteer, work experience to gain employment	11	Corporate & Community	May 2022	Volunteer application process has been audited and improvements identified
6	Local sporting organisations are able to strengthen their viability, offer volunteering roles and broaden their programs to be more inclusive	11	Corporate & Community	July 2023	StarClub has worked with inclusive Sport SA Active Inclusion to support local sporting organisations to attract new participants and volunteers
7	Council workplaces are accessible for people living with a disability	12	Infrastructure	November 2023	Audit of workplaces to identify accessibility issues has been completed
8	Local education opportunities are maximised through partnering with UniHub, TAFE and employment agencies	10	Office of the CEO	March 2024	Education paths are available to support open learning that will lead to meaningful employment

Disability access and inclusion plan development

Consultation

In the development of the DAIP, Council consulted with its community consistent with the provisions of the Community Engagement Policy. There were two periods of formal consultation as well as ad hoc contact by telephone and email. Input was also sought from employees relative to their service areas.

Community consultation period 1 was to gain input from the community about the challenges of accessing council facilities and was held from Monday 17 August to Monday 7 September 2020.

Engagement strategies included:

- Online survey – 42 responses
- Email to contact distribution list
- Noticeboard on Council website
- A series of social media posts (including one boosted Facebook post)
- TV Cash Classifieds – four advertisements
- The Recorder – one advertisement
- Magic FM radio – series of advertisements
- Forum – attended by 11 a mix of individuals and representatives from disability service organisations.

In total there were approximately 80 comments received and this provided Council with a greater understanding of the challenges faced by people living with a disability and where they would like to see accessibility improvements.

The main themes included:

- Research to better understand the sector and their needs;
- Involving people with a disability in the implementation of the plan
- Celebrate and acknowledge the contribution to the community of people living with a disability;
- Improve council services:
 - Footpaths;
 - Car parking;
- Improve access to council facilities:
 - Public conveniences;
 - Signage.

The input was grouped according to the themes of the DAIP template and a number of actions developed for each to reflect the feedback and the capacity of council to implement them within the timeframe of the DAIP.

Employees provided input relative to their respective areas and have also reviewed the draft actions to ensure that they align with any planned activities. Some of the actions have commenced as they were already part of the revised approach to service delivery in accordance with other legislation and regulations.

Community consultation period 2 was to gain feedback on the draft DAIP prior to adoption by Council and was from Thursday 8 October to Monday 19 October 2020.

Consultation strategies included:

- Email to contact distribution list
- Online survey
- Noticeboard on Council website
- social media posts
- TV Cash Classifieds
- Magic FM radio.

There were 6 online responses, 2 email responses and 2 by face to face/telephone contact.

The main themes included:

- positive support for the preparation of a plan that acknowledged the need to consider opportunities to facilitate greater inclusion of all members of our community;
- improvements to website access;
- more opportunity to be involved in sport, as a participant and a volunteer;
- provision of change facilities in parents rooms;
- consider sensory places at council facilities and events
- better access to learning and employment opportunities;
- a review of car parking spaces for the disabled, particularly adjacent to supermarkets; and
- suggestions for improvements with wording changes to the content of the draft DAIP.

A summary of the consultation responses is attached to this DAIP.

Relationship to other policies, strategies, frameworks

A review of other key plans and strategies was undertaken to assess the links and alignment with the DAIP actions as they will contribute towards the achievement of the goals in these plans.

1 - Inclusive Communities for all	2 - Leadership & Collaboration	3 - Accessible Communities	4 - Learning & Employment
Community Plan	Community Engagement Policy	Asset Management Plans	People policies
Regional Health Plan	Complaints Policy	Regional Health Plan	Procurement Policy (Social Participation)
Community Engagement Policy			

Examples of previous achievements

In the past most actions taken have been to improve accessibility to council facilities such as the provision of disabled parking spaces, installation of footpath ramps, self-opening doors and better signage at various facility locations.

In the last 12 months there has been greater consideration of accessibility for the aged with a new footpath installed between the Crystal Brook Hospital and the Primary School, a footpath upgrade from Willochra Aged Home to the township centre of Crystal Brook.

Accessibility to Council facilities has been considered in the construction of new buildings and structures and at opportunities for improvement to existing facilities. The new Port Pirie Sports Precinct which was completed in 2019 includes accessible change facilities and access to the swimming pool with disabled off-street parking and lift access to the Function area.

During 2020 braille signage was installed at the four new public conveniences installed across the region. Other accessibility improvements include the provision of a wheel chair mat at Solomontown Beach, the installation of self-opening doors at the Port Pirie Regional Art Gallery and modification of the service counter at the main office, Port Pirie.

The Council provides support to a number of organisations and activities including the Starlight Foundation, Heartbeat and promotion of events to increase community awareness including Autism Awareness Month and the Special Olympics.

Implementation process

The intention is for the planned actions of the DAIP to be integrated into the business service planning and delivery. The action timelines will be monitored and emerging opportunities considered in the review and updating of plans, strategies and policies to advance the inclusion of all members of our community. The achievement of the DAIP will be reported in the Council Annual Report.

The role of the Mayor and Elected Members is to:

- Provide leadership in raising community awareness about the contribution and achievements of people living with a disability

The Office of the CEO is responsible for:

- Creating an environment where all employees understand their obligations of the DAIP, are accountable for implementing the DAIP and have processes in place to manage the associated risk
- Ensuring that plans, strategies and policies are developed and updated to reflect the needs of people living with a disability
- Ensuring that the DAIP is reviewed and revised at least every 4 years
- Ensuring that annual reporting requirements are met

Employees are responsible for:

- Attending Disability Awareness training sessions
- Actively encouraging inclusion to participate in all council activities
- Considering the opportunity for improvements in their respective service areas
- Support the implementation of service improvement projects

Acknowledgments

Council acknowledges those who assisted in the development of the DAIP including the many community members who took the time to complete the survey, attend the forum those who made direct contact employees who provided input from their respective service areas.

Attachments

Summary of survey – Consultation 1 (DAIP input)

Summary of feedback – Consultation 2 (DAIP feedback)

Attachment 1

Summary of Survey Results – Consultation 1

Q1. Which area do you live in?

Location	Responses
Port Pirie	42
Crystal Brook	5
Napperby/Nelshaby	4
Outside PPRC area	1
Redhill	0
Koolunga	0
Other (Inside PPRC area)	0

Q2. What is your gender?

Gender	Responses
Female	40
Male	12
Other	0

Q3. What is your age group?

Age Group	Responses
Under 18	0
18-24	2
25-34	5
35-44	15
45-54	10
55-64	6
65-74	9
75+	5

Q4. Do you identify as:

Status	Responses
Person with disability	18
Family member or friend of a person with disability	14
Provider of services (including paid carer) of a person with disability	12
Interested community member	3
Carer (unpaid) of person with disability	0
Other	5

Q5. What type of disability do you, or someone you care for, have?

Type of disability	Responses
Disability that affects mobility	37
Learning difficulty (eg. intellectual disability, dyslexia)	17
Vision related disability	16
Mental health issue	16
Hearing related disability	14
Cognitive disability (eg. acquired brain injury, stroke)	14
Rather not say	1
No disability (community member)	1
Other	9

Responses to Other:	Responses
Aged	4
Autism	2
Various types – employment service provider to people with disabilities	1
Autism Spectrum disorder, Chromosomal disorders (inc. Down Syndrome), language and communication disorders	1
Lance-Adams syndrome (oxygen loss brain injury)	1

Q6. Have you, or someone you cared for, experienced any difficulties or barriers in accessing or travelling to any of the following?

Location	Responses
Footpaths/Ramps	40
Public Transport	24
Toilets & change rooms	24
Parks	21
Shopping	20
Solomontown Beach & Foreshore	19
Playgrounds	18
Businesses	14
Cemetery	13
Council Programs & Events	12
Council Facilities	11
Council Services	9
Port Pirie Library	9
Online Information	8
Council Communications	7
Administration Centre	5
Crystal Brook Library	5
Port Pirie VIC	5
Other	13

Responses to Other:	Responses
Dog park in Halliday Street	2
Northern Festival Centre	2
Women's Keepsake Garden (Cultural Precinct)	1
Unsafe exit of Woolworths (for the blind)	1

Shops on The Terrace	1
Port Pirie pool	1
Work – insufficient street parking for permit holders	1
Memorial Park	1
Boat Ramp	1
Post Office	1
Bank	1
Shops with steps (no wheelchair access)	1
Other government offices	1
Employment opportunities with Council and lack of understanding of the needs of people with ASD. No training of Council staff.	1
Everywhere!	1

Q7. If you selected any of the options above, please provide a brief description of the access difficulties or barriers below.

Main Issues Identified

Footpaths
Public Transport
Unable to enter certain shops/businesses in wheelchair
Road/pedestrian crossings
Access to disabled toilets
Not enough disabled car parks
Access to VIC and Library
Parks/Playgrounds – need to be securely fenced and have a base suitable for mobility aids (not sand or bark chips)
Wheelchair access to Solomontown Beach and jetty

Q8. How can Port Pirie Regional Council make services, facilities or venues easier to use for people with disability?

Main Issues Identified

Improve footpaths – make wider, more even, sealed, wheelchair friendly
More accessible toilets (and improve existing toilets)
Accessible parking (including dedicated disability parks for events)
Access to businesses (wider doorways, ramps)
Better signage (with visuals and easy to read language)
More seating around town
More ramps
Audio and visual prompts for those with hearing and vision impairment
Consider those with sensory needs (e.g. at playgrounds)

Q9. What would make your community better or easier to live in?

Main Issues Identified

Public transport – more frequent, accessible
More disabled car parks (particularly in CBD and at events)
Better disabled access to Port Pirie Swimming Pool (car parking, disabled lifting equipment)
Easily accessible buildings (e.g. permanent or portable ramps for shops)
Better disabled access to Solomontown Beach and jetty (wheelchair ramp, beach mat)
Accessible housing
Accessible activities and social events (e.g. access points, temporary ramps)
Better direction to disabled toilets and disabled car parks (e.g. a town map with these marked out, signage)
More employment opportunities for those with disability (both within Council and community)
Upgraded footpaths
Disabled access play equipment e.g. wheelchair swing

Q10. How inclusive do you think Port Pirie Regional Council is?

Description	Responses
Very Inclusive	3
Somewhat Inclusive	27
Unsure	10
Not Very Inclusive	13

Q11. Has there been a time when you have felt like you or someone you care for, were excluded from participating in Council's programs, activities or events? If so, please tell us about your experience/s.

Main Issues Identified

Accessing events (no disabled parking available, access to venue, lack of toilets)
Not enough communication of events/programs
Limited activities for people with disability
Excluded from parks/playgrounds due to difficulty accessing

Q12. What can Port Pirie Regional Council do to be more inclusive?

Description	Responses
Involve people with disability in Council planning processes and decision making	39
More programs for people with disability	33
Enhance opportunities for people with disability to get involved with employment and volunteering	32
Increase the capacity and availability of programs for people with disability	31
More programs for youth with disability	28
Other	20

Main Issues Identified in Other Responses

There should be more support/incentives to include people with disability in mainstream events/programs rather than creating separate events/programs – this is more inclusive
Council should have Elected Member representation from the disabled community to better understand the issues
Increase Elected Member and staff understanding of people with disability (eg. Elected Members spend time in wheelchair visiting facilities, staff training)
Increased and more effective communication with people with disability

Q13. How can Port Pirie Regional Council better communicate with people with disability and their networks?

Main Issues Identified

Better and more regular face to face engagement with disability service providers, community groups, etc. (including focus groups)
Create a disability forum to provide regular feedback to Council (could also be a liaison point for community engagement/consultation in other areas)
Audio options eg. Talk to Text, audio description/assistance on website, audio description speakers in parks
Larger font for newsletters, printed communications
Staff training
Social media (including using people with disability/disability workers in content)
Multi channel communication (use of television, newspaper and radio in addition to website and social media)

Q14. What accessible or inclusive initiatives have you seen or heard about that Port Pirie Regional Council can learn from?

Description	Responses
Disability Action Groups representing people with disability	25
Advertising/promotion of accessible parks and facilities	20
Large print and colour contrast available for Council papers eg. rates notices	17
Put out/put in rubbish bin service for people with disability	16
Easy read online documents	16
Digital playback devices available for loan to people with disability	10
Other	12

Other Responses

QR coding linked to audio information
Whole of community approach and the planning processes undertaken by the Whyalla Council and other councils around the state. You can learn from them.
Elizabeth Shopping Centre upgraded toilet facilities (inc. disabled change facility) and Hendrie Street inclusive playground (part of Livvi's Place Network).
Disability Action Groups made up of people with disability, not just people representing them.
Charging points around the town for electric wheelchairs. Upgrading the CBD to make it accessible.

Other Council services at person's home e.g. paying rates, dog registrations, etc. by taking payment facilities to the person's home.
Disability map of the town with services listed (Mildura Council has a fantastic map)
Publicly accessing changing spaces for people with disability of all ages. Braille street signage or maps of our community for locals and visitors alike. Automatic toilets. Have an Inclusive Events tab on Council's website where you can promote all manner of inclusive events.

Q15. Please provide any other feedback on access and inclusion in our communities.

Key Themes Identified & People Keen to Contribute Further

Thank you for reaching out to the community. The Special School is very interested in collaborating with Council to improve services and access for all
Council needing representation – people with disability
Need to work with disability groups, service providers, community groups, etc. for further and future consultations
Make all buildings more accessible

Attachment 2

Summary of Survey Results – Consultation 2

Respondent profile

Status	Responses
Person with disability	2
Family member or friend of a person with disability	2
Provider of services (including paid carer) of a person with disability	1
Interested community member	1

Summary of responses

All the respondents supported the development of the DAIP with some commenting that it was long overdue.

The main themes included:

- positive support for the preparation of a plan that acknowledged the need to consider opportunities to facilitate greater inclusion of all members of our community;
- Greater involvement by people with a disability in implementation of the DAIP
- Improvements to website access;
- Improve the distribution of information
- More disability parking spaces and policing of their use
- Expansion of learning opportunities – “open learning”
- Increase work experience opportunities that could lead to meaningful employment – “open employment”
- Council to employ people with a disability
- Ensure the DAIP is available in accessible media form
- Swimming Pool hoist
- Disabled toilet cubicles can physically accommodate a wheel chair and carer, has rails on both sides to cater for a person that has mobility on one side of their body
- Sensory places and activities at the library and events
- Accessibility improvements to the website
- Support for sporting organisations to be more inclusive in their programs and encourage volunteer opportunities
- Improving change facilities to accommodate older children not just babies.