

COUNCIL RATES

Frequently Asked Questions

How are your Council Rates calculated?

Formula for General Rates:

Fixed Charge (applicable to all rateable properties)

- + Valuation x Rate in \$ (differential rates determined by land use and locality)
- + Service charges:
 - Waste Management Service Charge (applicable to all residential properties to which the service is available)
 - Community Waste Management Service Charge (applicable to Crystal Brook and Napperby properties where the service is available)
- + Regional Landscape Levy (applicable to all rateable properties, this is a mandatory levy imposed by the State Government under the Landscapes South Australia Act 2019)
- = **Total Property Rates Payable**

Receive Your Rates Notices by Email

You can receive your Rates Notices by email. Visit the EzyBill link on Council's website (<http://pirie.ezybill.com.au/>). Have your Rates Notice handy when signing up as you will need to provide your Account Number.

Payment Amounts & Due Dates

Each Rates Notice details the amounts owing for each of the remaining instalments for the financial year and the due dates for payment. This is helpful for budgeting and planning.

Responsibility for Payments

Did you know it is each property owner's responsibility to ensure payments are made on their property even if a Rates Notice is not received? Keep track of your Rates due dates and contact Council if you have not received your Notice. It is also important to ensure your postal address is correct.

Does Council Have Your Correct Postal Address

Please contact Council if you have recently purchased a property or moved house to change your postal address.

If you haven't received your Council Rates Notice 3-4 weeks before the due date, please contact Council to confirm your postal address.

Late Payments

Fines of 2% of the amount overdue are charged on late Rates payments.

At the end of each month thereafter, interest (at the rate prescribed in the Local Government Act 1999) will be added to any outstanding balance.

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Account Enquiries

Please be aware that only persons named on the Rates Notice can make enquiries on behalf of that property unless you have Power of Attorney or written/verbal permission from the property owner to enquire on their behalf.

Payment Plans Available

Would you like to make regular (eg. fortnightly/monthly) payments on your Council Rates? Or are you experiencing difficulty in making Rates payments by the due dates? Please contact Council's Rates Officer on 8633 9734 to arrange a confidential discussion.

Setting the Council Rates

As part of setting the Rates for the current financial year, Council has considered the:

- State of our local economy
- Progress towards the achievement of the goals of the Community Plan;
- Condition of our infrastructure and the community needs for our capital works program;
- Financial position and future sustainability of council service delivery; and
- Impact of potential Rate increases on the different types of land use, being residential, commercial, including manufacturing and retail, industrial and primary production sectors, and also their location.

Along with the general principles of rating noted in Section 150(a)-(c) of the Local Government Act 1999.