

Receive Your Rates Notices By Email!

- ➔ You can receive your rates notices by email. Visit the Ezybill link on Council's website (<http://pirie.ezybill.com.au/>).
- ➔ Have your rates notice handy when signing up as you will need to provide your reference number.

Payment Amounts & Due Dates

- ➔ Each rates notice contains the amounts owing for each of the remaining instalments for the financial year and due dates. This is helpful for budgeting and planning.

Responsibility For Payments

- ➔ Did you know it is each property owner's responsibility to ensure payments are made on their property even if a rates notice is not received?
- ➔ Keep track of your rates due dates (as above) and by checking in with family and friends to see if they have received their notice.
- ➔ It's also important to ensure your postal address is correct (see below)

Does Council Have Your Correct Postal Address?

- ➔ Please contact Council if you have recently purchased a property or moved house to change your postal address.
- ➔ If you haven't received your Council rates notice 3-4 weeks from the due date, please contact Council to confirm your postal address.

Late Payments

- ➔ Late fines of 2% of the amount owed are charged on late rates payments.
- ➔ At the end of each month thereafter, interest (at the rate prescribed in the Local Government Act 1999) will be added to any balance outstanding.
- ➔ Please contact Council's Rates Officer to arrange a payment plan (see below).

Account Enquiries

- ➔ Please be aware that only persons named on the rates notice can make enquiries on behalf of that property unless you have Power of Attorney or written/verbal permission of Ratepayer to enquire on their behalf.

Payment Plans Available

- ➔ Would you like to make regular (eg. fortnightly or monthly) payments on your Council rates? Or are you experiencing difficulty in meeting rates payments? Please contact Council's Rates Officer on 8633 9734 and a confidential discussion can be arranged.